



BIIAB Level 1 Award in Responsible Alcohol Retailing

England – 500/7744/2

Version 2.1

About Us

BIIAB Qualification Limited is part of Skills and Education Group, a charitable organisation that champions education and skills-oriented organisations, providers and learners, making real change locally, nationally and internationally.

BIIAB Qualifications Limited has an on-line registration system to help customers register learners on its qualifications, units and exams. In addition it provides features to view exam results, invoices, mark sheets and other information about learners already registered.

Sources of Additional Information

The BIIAB Qualifications Limited website www.biiab.co.uk provides access to a wide variety of information.

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| Version | Date | Details of Change |
|---------|------------|-------------------------------|
| 2.1 | March 2023 | Reformatted into new branding |

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This is a live document and as such will be updated when required. It is the responsibility of the approved centre to ensure the most up-to-date version of the Qualification Specification is in use. Any amendments will be published on our website and centres are encouraged to check this site regularly.



Qualification Summary

| | |
|--|---|
| BIIAB Level 1 Award in Responsible Alcohol Retailing | |
| Qualification Purpose | Obtain and demonstrate the knowledge related to safe practises and awareness surrounding alcohol at Level 1 |
| Age Range | Pre 16 16-18 ✓ 18+ 19+ ✓ |
| Regulation | The above qualification is regulated by Ofqual |
| Assessment | <ul style="list-style-type: none"> Multiple-Choice exam |
| Type of Funding Available | See FaLa (Find a Learning Aim) |
| Qualification/Unit Fee | See BIIAB Qualifications Limited web site for current fees and charges |
| Grading | Pass/Fail To achieve a Pass grade, learners must achieve all the Learning Outcomes and Assessment Criteria in all the units completed |
| Operational Start Date | 01/10/2010 |
| Review Date | 30/06/2025 |
| Operational End Date | |
| Certification End Date | |
| Guided Learning (GL) | 10 hours |
| Total Qualification Time (TQT) | 10 hours |
| BIIAB Qualifications Limited Sector | Hospitality and Catering |
| Ofqual SSA Sector | 07.4 Hospitality and Catering |
| Support from Trade Associations | |
| Administering Office | See BIIAB Qualifications Limited web site |

1. About the BIIAB Level 1 Award in Responsible Alcohol Retailing

BIIAB Qualifications Limited is regulated to deliver this qualification by Ofqual in England. The qualification has a unique Qualification Number (QN) which is shown below. Each unit within the qualification will also have a regulatory Unit Reference Number (URN).

The QN code will be displayed on the final certificate for the qualification.

| Qualification Title | Qualification Number (QN) |
|---|---------------------------|
| BIIAB Level 1 Award in Responsible Alcohol Retailing | 500/7744/2 |

2. Objective and Purpose of this Qualification

This qualification has been designed to allow learners to obtain and then demonstrate the knowledge surrounding working in the hospitality sector, at Level 1.

The primary purpose of the qualification is to progress to the next level of vocational learning by preparing for further learning or training by developing knowledge and/or skills in a subject area. However, employers can also rely on the knowledge provided as meeting nationally recognised standards for alcohol awareness at this level as such the sub-purpose is to develop knowledge and/or skills in a subject area.

Due to constant Regulatory, policy and funding changes users are advised to check this qualification has been placed in the relevant Apprenticeship Framework and / or is funded for use with individual learners before making registrations. If you are unsure about the qualifications status please contact BIIAB Qualifications Limited.

3. About this Guidance

This guidance has been developed to provide guidance for learners, assessors and quality assurers undertaking, delivering, or quality assuring this qualification.

The purpose of the guidance is to provide the majority of the key information that may be needed to prepare for, and help support, the successful delivery of the qualification, in one place.

If this guidance is updated, centres will be notified by BIIAB Qualifications Limited.

4. BIIAB Qualifications Limited Customer Service

BIIAB Qualifications Limited is committed to giving the highest possible levels of customer service. Our Service Level Agreement is available via www.biiab.co.uk

Our Customer Service team can be contacted between the hours of 0900 and 1700 Monday to Friday by using the contact details below, or outside those hours, by leaving a message on our voicemail service.

Customer Support Contact Details: 0115 854 1620

Email: CustomerSupport@biiab.co.uk

Our Customer Support team will be happy to assist with any administration related enquiries you may have. For example:

- registration and certification enquiries
- re-certification issues
- centres available in the local area
- appeals
- whistleblowing

5. What are Rules of Combination (ROC)?

Under the Regulatory Qualifications Framework (RQF), qualifications can be made up of a combination of mandatory and/or optional units. The units and credits required to complete a qualification are set out by the rules of combination (RoC). The RoC allows for flexibility and transferability.

The ROC will specify:

- the total credit value of the qualification
- the amount of credit that must be achieved within specific groups of units (e.g. Mandatory, Optional Unit, and Optional groups)
- the minimum credit which must be achieved at the level or above the level of the qualification
- the Total Qualification Time (TQT)
- the title, Unit Regulation Number and BIIAB Qualifications Limited Unit number for each unit, alongside its level, credit, and Guided Learning Hours (GLH)
- any barred units (units that cannot be taken together as part of the qualification)

When choosing the appropriate route for a learner or group of learners, it is the responsibility of the centre to ensure the rules of combination are adhered to.

6. BIIAB Level 1 Award in Responsible Alcohol Retailing Rules of Combination (ROC) and Structure

To achieve the BIIAB Level 1 Award in Alcohol Awareness, learners **must** gain a **total of 1** credits. This **must** consist of:

- **Minimum total** credit: **1**
- A **minimum of 1** credit **must** be achieved through the completion of units at **Level 1** and above.
- Minimum Guided Learning Hours: **10 hours**
- Total Qualification Time: **10 hours**

This qualification has been developed based upon industry feedback as to the fundamental knowledge required to work in the sector at this level.

Listed below are the qualification units.

Mandatory Unit Group A

| Unit No. | URN | Unit Title | Level | Credit | GLH | Assessment Method |
|----------|------------|---|-------|--------|-----|----------------------|
| PRAR | R/600/5183 | Principles of Responsible Alcohol Retailing | 1 | 1 | 10 | Multiple-choice exam |

7. Age Restriction

The qualification in this handbook is appropriate for use in the following age ranges:

- 16-18
- 19+

8. Entry Requirements and Progression

There are no entry requirements for this qualification. However, learners **must** be assessed to ensure they have a reasonable chance of achievement and will be able to generate the required evidence.

The qualification is designed to equip learners with the knowledge related to safe practises and awareness surrounding alcohol at Level 1. The recommended progression route is to the BIIAB Level 2 Award for Personal Licence Holders. It also will allow for a number of progression routes to into other areas of learning and employment.

Achievement of the qualification offers opportunities for progression, including:

- 603/2468/5 C00/1212/8 BIIAB Level 2 Award for Personal Licence Holders
- 600/3355/1 BIIAB Level 2 Award In Licensed Hospitality Operations

9. Assessment

Overview of assessment strategy

The Assessment Strategy has been designed by People 1st, in conjunction with an expert panel, educational experts and a steering group. All BIIAB approved training centres and their assessment must adhere to the designed assessment strategy for this qualification.

The qualification contains one knowledge unit, and this unit is externally set and marked by BIIAB. These examinations comprise of Multiple-Choice Questions. Assessments provided by BIIAB will ensure that effective learning has taken place and that learners have the opportunity to:

- meet the assessment criteria
- achieve the learning outcomes.

Assessment process

Assessments will be accessible and will produce results that are valid, reliable, transparent and fair. BIIAB will ensure that the result of each assessment taken by a learner in relation to a qualification reflects the level of attainment demonstrated by that learner in the assessment, and will be based upon the achievement of all of the specified learning outcomes.

Details of the ordering process, assessment documentation, invigilation requirements to centres and the documentation to be completed can be found in the Examination and Invigilation Regulations for the Administration of BIIAB Qualifications document.

BIIAB Qualifications Limited will make every effort to ensure that it allows for assessment to:

- Be up to date and current
- Reflect the context from which the learner has been taught
- Be flexible to learner needs

Assessment is the process used to judge the competence, of a learner, against set standards. The assessor is the person who is responsible for determining learners' competence. The assessor may be a work place supervisor or an external person who is trained and qualified, or working towards a qualification relevant to the assessor role.

Assessors base their judgement on performance and decide how it compares to the national standard. The assessor will also ask questions based on the knowledge required to do the work, to ascertain the knowledge and understanding of the learner.

When the required units have been completed and the assessor is satisfied that the learner has met the national standard, a recommendation for a certificate will be made.

An Internal Quality Assurer (IQA) is responsible for the quality assurance of the qualifications within the training organisation and will provide advice, guidance and support to the assessors. IQAs also ensure that the assessors apply the standards consistently and fairly. The IQA will review the portfolio of evidence during the assessment process.

An External Quality Assurer (EQA), who is appointed by BIIAB Qualifications Limited, will quality assure the assessment and internal quality assurance decisions involved in the development of the portfolio. The EQA will quality assure the qualification process, which ensures that certification of the qualification is reliable, consistent and to the national standard, by checking the consistency of assessments made by the training provider, and across training providers.

Appeals

If learners are dissatisfied with an assessment outcome, they have the right to appeal. The **main** reasons for an appeal are likely to be:

- learners do **not** understand why they are **not** yet regarded as having sufficient knowledge
- learners believe they are competent and that they have been misjudged

BIIAB Qualifications Limited expects most appeals from learners to be resolved within the centre. BIIAB Qualifications Limited will only consider a learner's appeal after the centre's internal appeals procedure has been fully exhausted.

For full details of the BIIAB Qualifications Limited's appeals procedure please refer to <https://biiab.co.uk/policies-and-procedures/>

10. Initial Assessment and Induction

Prior to the start of any programme it is recommended that centres should make an initial assessment of each learner. This is to ensure that the learners are entered for an appropriate type and level of qualification.

The initial assessment should identify the specific training needs that the learner has, and the support and guidance that they may require when working towards their qualification.

The centre must also identify any units the learner has already completed, or credits they have accumulated, relevant to the qualification.

BIIAB Qualifications Limited suggests that centres provide an induction programme to ensure the learner fully understands the requirements of the qualification they will work towards, their responsibilities as a learner, and the responsibilities of the centre.

11. Resources

BIIAB Qualifications Limited provides the following additional resources for this qualification:

- Externally set assessments
- Learning outcomes and assessment criteria

Please contact BIIAB Qualifications Limited for further information.

Access to the Units

Units form the qualification and the standard that **must** be achieved in order to be awarded each unit. This is covered within the learning outcomes, assessment criteria and the indicative content that form part of the delivery. BIIAB Qualifications Limited includes the mandatory units within this guidance document.

12. Design and Delivery

Centres must refer to the units that form the qualification and the standard that must be achieved in order to be awarded each unit. This is covered within the learning outcomes and assessment criteria that forms part of the delivery.

Each unit within this qualification has been allocated a number of Guided Learning hours (GL).

This can include activities such as training/class room based sessions, tutorials, supervised study or supervised 'on-the-job' learning and face-to-face or other pre-arranged 1:1 teaching sessions (e.g. simultaneous electronic communication such as webcam contact or internet messaging). It could also include time spent undertaking assessments.

The qualification will be assigned Total Qualification Time (TQT), which, as well as GL, will include the estimated number of hours spent in preparation, study or any other supervised learning, study or assessment for an average learner.

When planning how to deliver the qualification it is important to refer to this definition.

BIIAB Qualifications Limited will not prescribe how the qualification is delivered, but centres **must** ensure the delivery chosen meets their learners' needs.

13. Format of Units

All units within this qualification will be presented in a standard format that is consistent with the format for all units of assessment. The format will give tutors and learners guidance as to the requirements of the unit for successful completion. Each unit within this guidance document will be in the format below:

Unit Title

This will be shown as it appears on the Register of Regulated Qualifications (<http://register.ofqual.gov.uk>).

Unit Number / Unit Reference Number (URN)

The Unit Reference Number is the unique code that the unit is given by the Regulator. This unit will be referenced on the final qualification certificate. The same unique code for the unit applies in whichever qualification the unit is included within. BIIAB Qualifications Limited also assign unique unit numbers which is consistent when the unit is used in multiple BIIAB qualifications.

Level

This identifies the level of demand for the unit, but may be a different level to that of the overall qualification. The level of the units will be set according to National Occupational Standards and the level descriptors.

Credit

When a whole unit is completed the learner will achieve credits specified by the number of hours' learning time it will take an average learner to complete the unit including the assessment.

Guided Learning Hours (GLH)

The required number of hours that learning should take place under the immediate guidance or supervision of a lecturer, supervisor, tutor or other appropriate provider of education or training.

Total Qualification Time (TQT)

Total Qualification Time (TQT) is defined by Ofqual as the number of notional hours which represents an estimate of the total amount of time that could reasonably be expected to be required in order for a Learner to achieve and demonstrate the achievement of the level of attainment necessary for the award of a qualification. TQT is comprised of the following two elements:

- The number of hours which an awarding organisation has assigned to a qualification for Guided Learning, and
- An estimate of the number of hours a Learner will reasonably be likely to spend in preparation, study or any other form of participation in education or training, including assessment, which takes place as directed by – but, unlike Guided Learning, not under the Immediate Guidance or Supervision of – a lecturer, supervisor, tutor or other appropriate provider of education or training.

TQT is always assigned to the qualification however a similar calculation may on occasions also be assigned to a unit.

Learning Outcomes and Assessment Criteria

Learning Outcomes are what the learner is expected to know, understand or be able to do upon successful completion of the unit.

Assessment Criteria are descriptions of the requirements that a learner is expected to meet in order to demonstrate that a learning outcome has been achieved. There are usually multiple assessment criteria for each Learning Outcome.

14. Initial Registration

Registration and Certification

Learners should be registered and certificated via BIIAB Qualifications Limited's Customer Management System.

Equal Opportunities and Diversity Policy

BIIAB Qualifications Limited has in place an equal opportunities policy, a copy can be found at <https://www.biiab.co.uk/policies-and-procedures/>

BIIAB Qualifications Limited is committed to ensure that:

- approved centres operate an equal opportunities policy
- approved centres communicate the policy to staff and learners
- approved centres have an effective complaints and appeals procedure of which both staff and learners are made aware
- approved centres are aware of their responsibilities in providing equality of opportunity, particularly with regard to provision for learners with particular assessment requirements

Reasonable Adjustment Policy

Learners who require reasonable adjustments for their assessments **must** inform their assessor at the beginning of their course of their requirements. BIIAB Qualifications Limited has a reasonable adjustment policy in place, a copy of which is provided to all approved centres and can be found at <https://www.biiab.co.uk/policies-and-procedures/>

15. Qualification Review and Feedback

BIIAB Qualifications Limited is committed to the ongoing review of this qualification to ensure it remains fit for purpose.

This review approach involves the collation of evidence in the form of any information, comments and complaints received from users of this qualification in relation to its development, delivery and award.

BIIAB Qualifications Limited will give due regard to any credible evidence received which suggests that a change in approach to the development, delivery and award of this qualification is required in order to ensure that no adverse effects will result. This

qualification will be periodically reviewed and revised to ensure the content remains relevant, assessment approach remains appropriate and that it remains valid and fit for purpose.

16. Mandatory Units

The following units are mandatory for this qualification.

Principles of Responsible Alcohol Retailing

| | |
|---|--|
| Unit Reference | R/600/5183 |
| Level | 1 |
| Credit Value | 1 |
| Guided Learning (GL) | 10 |
| Unit Summary | This unit gives learners the knowledge and skills to retail alcohol responsibly. |
| Learning Outcomes (1 to 6) The learner will: | Assessment Criteria (1.1 to 6.6) The learner can: |
| 1. Understand the nature of alcohol, the common measurements of alcohol content and the effect that alcohol has on the human body | 1.1 State the legal definition of alcohol and reasons why the sale of alcohol is licensed 1.2 Give a definition of the nature of alcohol and how it affects the human body 1.3 State how the human body eliminates alcohol 1.4 state the alcohol by volume (abv) of specific drinks and the law with regard to labelling 1.5 State what a unit of alcohol is and the recommended safe weekly limits of alcohol consumption for men and women |
| 2. Understand the main issues in current alcohol licensing legislation as they relate to alcohol retailers and servers | 2.1 State the licensing objectives for England and Wales 2.2 State the responsibility of personal licence holder to authorise the sale of alcohol 2.3 State the licensable activities and the role and responsibilities of the designated premises supervisor |

| | |
|---|---|
| | <p>2.4 State what an operating schedule is, basic information on what it should include and why it is important</p> <p>2.5 State the law with regard to sales of alcohol outside the hours stated in the premises licence</p> <p>2.6 State the law in relation to the measures that alcohol can be served in</p> <p>2.7 State the law in relation to rights of entry into licensed premises</p> |
| <p>3. Understand aspects of licensing legislation in relation to the protection of children, and consequences for breaching the law</p> | <p>3.1 State the law regarding the admission of unaccompanied children to licensed premises</p> <p>3.2 State the law and consequences of breach in relation to the sale of alcohol to children</p> <p>3.3 State the law and consequences of breach in relation to the consumption of alcohol, the purchase or attempted purchase of alcohol by children</p> <p>3.4 State the law and good practice guidelines relating to the sale and use of other age-related products</p> <p>3.5 State the law regarding test purchasing</p> <p>3.6 State the recommended forms of proof of age and how they help to uphold the licensing laws</p> |
| <p>4. Understand the importance of contributing as a socially responsible team member with regard to the promotion and service of alcohol, the strategies which help the responsible drink retailer and the consequences of breach of the law</p> | <p>4.1 State how to hold effective and responsible promotions in licensed premises</p> <p>4.2 State the policies which promote responsible consumption of alcohol in relation to drink-driving</p> <p>4.3 State tactics and practices that can be used to reduce the risk of anti-social behaviour and crime in and around licensed premises</p> |

| | |
|--|--|
| | <p>4.4 State the law in relation to smoking in licensed premises</p> <p>4.5 State the law in relation to irresponsible promotions</p> |
| <p>5. Understand how to recognise and handle drunk customers, the importance of doing so under current alcohol licensing legislation and social responsibilities relating to the sale of alcohol</p> | <p>5.1 State the signs of drunkenness, the importance of recognising drunkenness and the problems drunk customer can cause</p> <p>5.2 State the duty to refuse service to a person who is drunk</p> <p>5.3 State conditions under which fixed penalties can be issued for selling to drunks</p> <p>5.4 State the current fine for selling alcohol to a drunk person</p> <p>5.5 State the responsibility of an authorised person to seek assistance in order to eject drunk or disorderly persons from licensed premises</p> |
| <p>6. Understand the potential causes of conflict and crime, appropriate strategies that can be adopted to prevent or eliminate these and the importance of personal safety</p> | <p>6.1 State the forms of crime associated with licensed premises</p> <p>6.2 State indicators of potential conflict situations in licensed premises</p> <p>6.3 State indicators of drug-related activity, and how to implement strategies for dealing with drugs on licensed premises</p> <p>6.4 State how customer service can assist in the prevention and avoidance of conflict situation</p> <p>6.5 State the security policies and procedures most common in and around licensed premises</p> <p>6.6 State crime prevention strategies and procedures for reporting suspicious activities or sightings in relation to terrorism</p> |



If you need any help with this guide please contact our team.

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We are part of the [Skills and Education Group](#).