



## Pre-Course English Language Assessment

Learner Name		Signature:
Assessor Name		Signature:
Date Completed		
Reviewed by		Date reviewed:
Task 1 ...../10	Task 2 ...../15	Task 3 ...../20
Pass/Refer	Pass/Refer	Pass/Refer

It is important for Security Operatives to be able to read, write, and communicate verbally in English. Using good communication skills can help when listening to what the customer wants, why they are angry, so you can help them and keep the situation calm. This assessment has been put together to check your ability to work safely in the Security Industry.

**Step 1:** Please state your name, the date and read the following out loud to your assessor, this helps us to check that you can read in English and be understood (**This will be video recorded**).

'It is important to be able to read, write and speak basic English when trying to find work in the UK.

I need to understand what the employer and customers are saying and be able to take basic details when they are talking to me.

I might need to take their name, listen to them to find out what they need or ask for help, this is basic customer service.'



**Step 2:** Read the sentence and then select the right response from the 3 options provided, so that the sentence reads correctly.

1. Have you lived in a city before? No but I will ..... to it!"
  - a. get used
  - b. be used
  - c. be familiar
  
2. Do you need help to carry that load?
  - a. No, you won't
  - b. No, I can manage
  - c. No, I will do all
  
3. We ..... to be in a position to offer you the job in a few months.
  - a. predict
  - b. hope
  - c. able
  
4. .... did your friends move here?
  - a. How long
  - b. While
  - c. How long ago
  
5. Which ..... are you going to choose?
  - a. option
  - b. choice
  - c. sight
  
6. I really enjoy my job, but I miss ..... able to go out with my friends on Saturdays.
  - a. to be
  - b. being
  - c. not
  
7. Jennie found it hard to pick clothes as she was ..... blind.
  - a. color
  - b. colour
  - c. cullor
  
8. The company are going to advertise in the local newspaper to help ..... their new vacancies.
  - a. promote
  - b. make
  - c. inform

9. Joseph regretted ..... harder in his last year at school, when he got his results.
- a. not having tried
  - b. not tried
  - c. not to try
10. Emile got down his suitcase ..... to go to College.
- a. as he did not want
  - b. to pack his clothes
  - c. to wash his bed sheets
11. Hassana's wedding plans, were going well, she was very .....
- a. unhappy
  - b. concerned
  - c. excited
12. Listening and ..... views of others is very important.
- a. ignoring the
  - b. responding to the
  - c. laughing at the
13. Do you need any help with the crossword.....?
- a. puzzle
  - b. junction
  - c. customer
14. Today was the first time that I ..... number 62 bus.
- a. caught the
  - b. caught the
  - c. court the
15. My friend Lisa lives in Brighton, ..... is near the sea.
- a. what
  - b. witch
  - c. which

Total marks: ...../15

