



Level 5 Operations Manager

End-Point Assessment

As part of BIIAB Qualifications Ltd, we specialise in End-Point Assessments for the business and administration sector. Our experience with the standards for this industry means we know exactly what employers and apprentices need. We make the assessment process clear, easy to use and responsive, ensuring that employers and apprentices are fully supported throughout.

About the End-Point Assessment

Operations managers undertake leadership and management duties with teams and senior managers where there is a requirement to ensure that teams carry out their role to meet organisational goals. They are a key component of all types of business model where there is an operational area or department with a workforce to lead, manage and support.

An operations manager will have responsibility for managing individuals or a team. They provide direction, instructions, and guidance to ensure the achievement of set goals. They are vital for the smooth functioning of all departments in any organisation and are often responsible for ensuring their function is correctly administered and maintained in line with legislation and the organisation's policies and procedures.

British Institute of Innkeeping Awarding Body (BIIAB) is an Ofqual-recognised End-Point Assessment Organisation. Ofqual regulates and quality-assures our end-point assessments through its regulatory framework. Apprenticeship standards are overseen in England by Skills England.

Fee:

£1000 Remote

Maximum Funding:

£9000

Gateway Requirements

- Apprentices must have achieved English and mathematics at Level 2, where applicable (in line with funding rules)
- Portfolio of Evidence to underpin the Professional Discussion
- Written Project Report Summary (to summarise the on-programme project on which the Written Project Report and Presentation with Questions end-point assessment will be based).

Typical duration to Gateway: 24 months.

The Assessment

The apprentice will be assessed against the Operations Manager requirements. The methods of assessment are:

- Written Project Report and Presentation with Questions
- Professional Discussion underpinned by a Portfolio of Evidence

Get in touch

For further information on registering your apprentices on this end-point assessment, contact our team by emailing epa@skillsedugroup.co.uk or by calling 0115 854 1620.

