Purpose Statement

BIIAB Level 2 Award for Door Supervisors in the Private Security Industry

Overview

The BIIAB Level 2 Award for Door Supervisors in the Private Security Industry is designed to show that learners have obtained and can demonstrate the knowledge and skills required to be a Door Supervisor.

The primary purpose of the qualification is to confirm occupational competence. However, employers can also rely on the knowledge provided as meeting nationally recognised standards within security, and more specifically door supervision, at this level. As such the sub-purpose is to confirm the ability to meet a 'licence to practice' or other legal requirements made by the relevant sector, professional or industry body.

Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practice issued by the Security Industry Authority (SIA). Successful completion of this course enables a door supervisor to meet one of the requirements to apply for their licence. Door supervisors might like to progress by broadening their industry knowledge/employability by taking the BIIAB Level 2 Award for Security Officers in the Private Security Industry and/or the BIIAB Level 2 Award for CCTV Operators in the Private Security Industry.

Due to constant regulatory, policy and funding changes users are advised to check this qualification has been placed in the relevant Apprenticeship Framework and / or is funded for use with individual learners before making registrations. If you are unsure about the qualification's status please contact BIIAB head office.

Who is this qualification for?

This qualification is appropriate for use in the following age range:

18+

Skills and Education Group Awards expects approved centres to recruit with integrity on the basis of a learner's ability to contribute to and successfully complete all the requirements of a unit(s) or the full qualification.

What does the qualification cover?

This qualification covers:

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Principles of Working in the Private Security Industry – The purpose of this unit is to provide the learner with the knowledge of the principles of Working in the Private Security Industry.

Principles of Working as a Door Supervisor in the Private Security Industry - The purpose of this unit is to provide the learner with the knowledge of the principles of working as a Door Supervisor in the private security industry.

Application of Conflict Management in the Private Security Industry - This unit forms part of the SIA licence-to- practise qualifications for door supervisors, security officers. It covers application of the principles of conflict management which security operatives are required to know, understand and demonstrate.

Application of Physical Intervention Skills in the Private Security Industry - The purpose of this unit is to provide the learner with the knowledge and the practical skills required to use physical intervention when working in the private security industry.

Assessment

Overview of assessment strategy

This qualification is assessed by external examination and requires internal and external moderation. Specific requirements and restrictions may apply to individual units within qualifications. Please check unit and qualification details for specific information.

Centres must take all reasonable steps to avoid any part of the assessment of a learner (including any internal quality assurance and invigilation) being undertaken by any person who has a personal interest in the result of the assessment.

Assessments will be accessible and will produce results that are valid, reliable, transparent and fair. BIIAB Qualifications Limited will ensure that the result of each assessment taken by a learner in relation to a qualification reflects the level of attainment demonstrated by that learner in the assessment and will be based upon the achievement of all of the specified learning outcomes.

BIIAB Qualifications Limited will make every effort to ensure that it allows for assessment to:

be up to date and current
reflect the context from which the learner has been taught

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be flexible to learner needs

Please refer to the Instructions for the Conduct of Examinations and Other External Assessment for further information.

Assessment Principles

The Assessment Principles for the Level 2 Award for Door Supervisors in the Private Security Industry have been designed by the Security Industry Authority (SIA) in conjunction with all SIA approved Awarding Organisations. While BIIAB Qualifications Limited has not itself solely designed the strategy, it agrees with the principles and their suitability as an Assessment Strategy for this qualification, it has agreed that this strategy will be applied for this qualification, and it has agreed that it will monitor the compliance of BIIAB Qualifications Limited centres offering this qualification against the criteria. As such all centres and their assessment must adhere to the current Assessment Principles for this qualification.

The Assessment Principles for this qualification can be seen in the section which follows and it provides details of the key requirements for the qualification and the assessors and quality assurers delivering, quality assuring and certificating the qualification.

Principles of Working in the Private Security Industry

This unit will be assessed by both knowledge and practical assessment. The knowledge assessment is an externally set and marked multiple choice question paper consisting of **72 questions**. The examination will last for **110 minutes** and learners will be required to answer correctly 70% in order to pass. The practical assessment is an externally set, internally assessed activity based on the completion of an evidential statement and learners will be required to achieve a pass mark of 100%. Training centres are required to retain copies of the evidential statements completed on record for a minimum of 3 years, the BIIAB Qualifications Limited EQA will sample this activity during a quality assurance visit.

Principles of Working as a Door Supervisor in the Private Security Industry

This unit will be assessed by both knowledge and practical assessment. The knowledge assessment is an externally set and marked multiple choice question paper consisting of **50 questions**. The examination will last for **75 minutes** and learners will be required to answer correctly 70% in order to pass. The practical assessment is an externally set, internally assessed observation of searching with observation sheet and an externally set and internally assessed observation of using communications devices. The practical assessment must be visually

recorded for each learner and is recommended to take approximately 15 minutes. Learners will be required to achieve a pass mark of 100% for the practical assessment.

Application of Conflict Management in the Private Security industry

This unit will be assessed by both knowledge and practical assessment. The knowledge assessment is an externally set and marked multiple choice question paper consisting of **20 questions**. The examination will last for **30 minutes** and learners will be required to answer correctly 70% in order to pass. The practical assessment is an externally set, internally assessed practical scenario with observation sheet. The practical assessment must
be visually recorded for each learner and is recommended to take approximately 15 minutes. Learners will be required to achieve a pass mark of 100% for the practical assessment.

Application of Physical Intervention Skills in the Private Security Industry

This unit will be assessed by both knowledge and practical assessment. The knowledge assessment is an externally set and marked multiple choice question paper consisting of **30 questions**. The examination will last for **45 minutes** and learners will be required to answer correctly 80% in order to pass. The practical assessment is an externally set, internally assessed observation of each learner performing every technique with observation sheet and Question and Answer session to cover critical areas of physical intervention knowledge. The practical assessment must be visually recorded for each learner and is recommended to take approximately 15 minutes. Each learner should introduce themselves, state the date and the techniques they are demonstrating.

Learners will be required to achieve a pass mark of 100% for the practical assessment. The trainer will only pass a learner when all of the techniques have been demonstrated successfully.

If any of the multiple-choice assessments are taken online, the tests are scheduled in our BIIAB Customer Management System and each learner in a cohort will sit a unique test. The online tests are marked automatically.

Assessment materials allowed

Multiple Choice Questions Exam (Online)
Only the use of dictionaries is permitted. Learners must not refer to any books or materials whilst taking this examination. Learners may use the online calculator if required.

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Multiple Choice Questions Exam (Paper)
Only the use of dictionaries is permitted. Learners must not refer to any books or materials whilst taking this examination. Learners may use a calculator if required.

What could this qualification lead to?

Under the Private Security Industry Act 2001, all door supervisors must hold a licence to practise issued by the Security Industry Authority (SIA). Successful completion of this qualification enables a door supervisor to meet one of the requirements to apply for their licence.

Centres should be aware that Reasonable Adjustments, which may be permitted for assessment, may in some instances limit a learner's progression into the sector. Centres must, therefore, inform learners of any limits their learning difficulty may impose on future progression.

Further Information

Further information on the qualification can be found on the Skills and Education Group Awards website.