



Purpose Statement

BIIAB Level 3 Award in Hospitality Supervision and Leadership Principles – 601/5695/8

Overview

The BIIAB Level 3 Award in Hospitality Supervision and Leadership Principles has been designed to allow learners to obtain the knowledge to work at a supervisory level within Hospitality industry.

The primary purpose of the qualification is to prepare for further learning or training and/or develop knowledge and/or skills in a subject area. However, employers can also rely on the knowledge provided by meeting nationally recognised standards at this level as such the sub-purpose is to prepare for further learning or training, and also to develop knowledge and/or skills in a subject area.

Due to constant Regulatory, policy and funding changes users are advised to check this qualification has been placed in the relevant Apprenticeship Framework and / or is funded for use with individual learners before making registrations. If you are unsure about the qualification's status, please contact BIIAB Qualifications Limited.

Who is this qualification for?

This qualification is appropriate for use in the following age ranges:

- > 16-18
- > 19+

Skills and Education Group Awards expects approved centres to recruit with integrity on the basis of a learner's ability to contribute to and successfully complete all the requirements of a unit(s) or the full qualification.

What does the qualification cover?

To achieve the BIIAB Level 3 Award in Hospitality Supervision and Leadership Principles learners must gain a total of 11 credits by completing all three mandatory units.

The qualification covers:

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- > **Principles of leading a team in the Hospitality Industry** - This unit will provide the learner with the knowledge and understanding surrounding the principles of leading a team in the hospitality industry.
- > **Supervision of Operations in the Hospitality Industry** - This unit will provide the learner with the knowledge and skills surrounding supervision of operations in the hospitality industry.
- > **Principles of Supervising Customer Service Performance in Hospitality Leisure Travel and Tourism** - This unit will provide the learner with the knowledge and skillset surrounding the principles of supervising customer service performance in hospitality, leisure travel and tourism.

Assessment

This qualification is internally assessed and requires internal and external moderation. Specific requirements and restrictions may apply to individual units within qualifications. Please check unit and qualification details for specific information.

Centres must take all reasonable steps to avoid any part of the assessment of a learner (including any internal quality assurance and invigilation) being undertaken by any person who has a personal interest in the result of the assessment.

Assessment Strategy

The Assessment Strategy has been designed by People 1st. While BIIAB Qualifications Limited has not itself designed the strategy it agrees with the principles and their suitability as an Assessment Strategy for this qualification, it has agreed that this strategy will be applied for this qualification and it has agreed that it will monitor the compliance of BIIAB Qualifications Limited centres offering this qualification against the criteria. As such all centres and their assessment must adhere to the current People 1st designed assessment strategy for this qualification.

What could this qualification lead to?

The qualification is designed to equip learners with the knowledge to work effectively within Hospitality Supervision and Leadership. It also will allow for a number of progression routes into other qualifications, to employment or into other areas of learning.

Achievement of the qualification offers opportunities for progression, including:



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- > BIIAB Level 3 NVQ Diploma in Hospitality Supervision and Leadership 601/5693/4
- > BIIAB Level 4 NVQ Diploma in Management 601/4601/1
- > Career progression

Centres should be aware that Reasonable Adjustments, which may be permitted for assessment, may in some instances limit a learner's progression into the sector. Centres must, therefore, inform learners of any limits their learning difficulty may impose on future progression.

Further Information

Further information on the qualification can be found on the Skills and Education Group Awards website.